

# Erfan Rezvani

## *Education*

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Ph.D. in Business Administration  
University of Massachusetts

August 2015 August 2019  
Amherst, MA

Dissertation title: Essays on firm behaviors on online market platforms.

M.S. in Business Management  
University of Delaware

August 2012 May 2014  
Newark, DE

Thesis title: Evaluating financial performance of hotels in vicinity of well-known medical facilities.

M.S. in Industrial Engineering  
Chalmers University of Technology

August 2007 May 2009  
Goteborg, Sweden

Thesis title: Managing capacity and quality: A search for the impact of service delivery in healthcare system dynamics

*Research publication and Presentations*

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Rezvani E., & Rojas C. (2022) Firm responsiveness to consumers reviews: The effect on online reputation. *Journal of Economic & Management Strategy*, 1(4), 898-922.

Rezvani E., & Rojas C. (2020) Spatial Price Competition in Manhattan Hotel Market: The Role of Location, Quality, and Online Reputation. *Managerial and Decision Economics*, 63(1), 49

Rezvani E., Assaf, A., Uysal, M., & Lee, M. (2019) Learning from Ours and Others: The Moderating Role of Customer Evaluated Performance Gap. *International Journal of Hospitality Management*, 84(2019), 1-13 ( z)22.998 (v)12.002